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Sheet 1 of 13

Complete if Known						
Application Number	09/714,857					
Filing Date	November 16, 2000					
First Named Inventor	Jansen, et al.					
Group Art Unit	3622					
Examiner Name	James W. Myhre					
Attorney Docket Number	24349.010					

			U.S. PATENT DOC	UMENTS	
Examiner Initials	Cite No.1	U.S. Patent Document Kind Code Number (Il known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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ANN	A13	6,119,933		07/16/1998	4
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Examiner Signature	James	W. MYHM	Gos	Date Considered	8118104

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Examiner		Date	
Signature	JAMES W. MYHLU C	Considered 8/18/04	_

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Application Number	09/714,857			
Filing Date	November 16, 2000			
First Named Inventor	Jansen, et al.			
Group Art Unit	3622			
Examiner Name	James W. Myhre			
Attorney Docket Number	24349.010			

				U.S. PATENT DOCU	MENTS	
Examiner Initials	Cite No.1	Number	oument Ind Code ² (known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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Figure 1449A/PTO

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of

Complete if Known					
Application Number	09/714,857				
Filing Date	November 16, 2000				
First Named Inventor	Jansen, et al.				
Group Art Unit	3622				
Examiner Name	James W. Myhre				
Attomey Docket Number	24349.010	_			

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Initials*	No.1	Office ³	Number ⁴	Kind Code ⁵ (if known)	Applicant of Cited Document	Cited Document MM-DD-YYYY	Passages or Relavant Figures Appear	T ⁶
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Examiner		Date
Signature	James W. MYHMi	Considered 8 /18/04

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*Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter

¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁸ Applicant is to place a check mark here if English language Translation is attached.

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Sheet 5 of 13

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Complete if Known					
Application Number	09/714,857				
Filing Date	November 16, 2000				
First Named Inventor	Jansen, et al.				
Group Art Unit	3622				
Examiner Name	James W. Myhre				
Attorney Docket Number	24349.010				

				U.S. PATENT DOCU	MENTS	
Examiner Initials	Cite No.¹	U.S. Paten Number	Kind Code ² (if known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Occument MM-DD-YYYY	Pagas, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Sheet of 13

Complete if Known					
Application Number	09/714,857				
Filing Date	November 16, 2000				
First Named Inventor	Jansen, et al.				
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Complete if Known Substitute for form 1449B/PTO 09/714,857 **Application Number** INFORMATION DISCLOSURE November 16, 2000 Filing Date Jansen, et al. First Named Inventor STATEMENT BY APPLICANT Group Art Unit Examiner Name James W. Myhre (use as many sheets as necessary) Attorney Docket Number of 24349.010 13 Sheet 11

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Examiner Initials*	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T2
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Examiner Signature James	W. MYHAU	Ann	Date Considered	8/12/04
Signature James	W. MYARK	9/1/10	Considered	01/8/07

¹ Unique citation designation number. 2 Applicant is to place a check mark here if English language Translation is attached.



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Application Number 09/714,857

Filing Date November 16, 2000

First Named Inventor Jansen, et al.

Group Art Unit 3622

Examiner Name James W. Myhre

Attorney Oocket Number 24349,010

		OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS	-, -
Examiner Initials*	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T²
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Examiner Signature	JAMES W. MYHAN	May	Date Considered	8/18/04
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

Complete if Known 09/714,857 **Application Number** November 16, 2000 Filing Date **First Named Inventor** Janse<u>n, et al.</u> Group Art Unit **Examiner Name** James W. Myhre Attomey Docket Number 24349.010

(use as many sheets as necessary) of Sheet 13 13

OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS						
Examiner Initials	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T²,			
m		D9. "Wells Fargo Joins Internet Sales Program", American Banker, vol. CLXII, no. 194, October 8, 1997, p 21.				
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GM.		D18. "Netcentives Professional Services (NPS) Develops Customer Relationship Management System for Insurance Marketing Group", PR Newswire, December 29, 1999, p. 2235.				
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Examiner				Date	, ,
Signature	James	W. MYHM	Mon	Considered	8/18/04

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